## benecaid ${ }^{8}$

## P.O. Box 40 <br> Toronto, ON M9C 4V2

Complete section 1 and 2. Enter all claims information in section 3. Complete section 4 if you are an hsacomplete ${ }^{\text {™ }}$ policy holder. Sign section 5. Mail to Benecaid at the address above. Incomplete forms will not be adjudicated and will be returned to you without reimbursement. If your direct deposit banking information has changed please notify Benecaid prior to submitting your claim.


If your health spending account does not have sufficient funds for full reimbursement, do you prefer we hold the claim(s) and reimburse in full once sufficient funds are available or payout partial reimbursement as funds become available? As a reminder, each reimbursement cheque or direct deposit is subject to a $\$ 3.75$ processing fee. Please choose one of the following:
$\square$ Hold for full reimbursement
$\square$ Payout partial reimbursement



I certify that the information above is complete and true to the best of my knowledge and that the attached receipts represent a claim for services rendered to me and/or my eligible dependents. I am authorized to disclose information about my dependents for the purposes of investigating claims and assessing and paying a benefit, if any. I authorize Benecaid, its advisors and service providers, any health care provider, my plan administrator, other insurance companies, other organizations, or benefit service providers working with Benecaid and its insurance providers to exchange information when necessary to assess my claim and to administer the benefit plan. A photocopy of this authorization is as valid as the original when obtaining information. I acknowledge that all costs to investigate and validate claims, including doctors notes and fees, are my responsibility and will not be paid or reimbursed by Benecaid.

## Signature:

# HSA Claim <br> Submitting Instructions 

## How do I Submit Claims?

In order to be reimbursed for eligible medical and dental expenses the following forms and supporting documentation must be submitted to Benecaid. Each reimbursement cheque or direct deposit is subject to a $\$ 3.75$ processing fee:

## Prescription Medications

- Benecaid Claim Form with original signature
- Original computerized Official Prescription Receipt with Pharmacist signature or stamp


## Non-traditional Medications (ie. herbal remedies, vitamins and supplements)

- Benecaid Claim Form with original signature
- Original computerized Official Prescription Receipt with Pharmacist signature or stamp OR Official Dispensing Receipt from licensed Medical Practitioner stating that the items were prescribed and dispensed as part of their medical service


## Dental Treatments

- Benecaid Claim Form with original signature
- Original Standard Dental Claim Form, including the Dentist's signature or stamp


## Optical Services

- Benecaid Claim Form with original signature
- Copy of Original Prescription for Eyeglasses or Contact Lenses
- Original receipt of payment


## Paramedicals (ie. Chiropractic, Chiropodist, RMT, etc.)

- Benecaid Claim Form with original signature
- Original receipt from the licensed Medical Practitioner, including all the following information:
- Practitioner, Clinic Name, Address and Phone Number
- Name of the licensed Medical Practitioner who performed the service
- License number and credentials of the Medical Practitioner
- Patient Name
- Date of Service
- Amount of money paid
- Description of service or treatment
- Signature or stamp of the licensed Medical Practitioner who performed the service


## What if Benecaid is the Second Payer?

If Benecaid is the second payer then a photocopied receipt along with the original Explanation of Benefits from the primary payer is required.

## Should I keep Copies of my Original Receipts?

Always retain photocopies of your original receipts for your records.

## Where do I Mail Claims?

All claims and supporting documentation must be mailed to Benecaid at the following address:

$$
\begin{aligned}
& \text { Benecaid Health Benefit Solutions Inc. } \\
& \text { Attn: Claims Department } \\
& \text { P.O. Box 40 } \\
& \text { Toronto, ON M9C 4V2 }
\end{aligned}
$$

